



WARRANTY CLAIM FORM

The minimum requirements for a consumer to be eligible for Warranty coverage are:

- To be the Original purchaser of the qualifying DRiV products.
- To present the Consumer's Bill of Sale for the original purchase of the qualifying DRiV products which clearly has part number and other customer information (a copy will need to be submitted with warranty claim documentation). *Note: Consumer retains original bill of sale as documentation for future warranty needs.*

SERVICE PROVIDER/RETAILER (Providing Warranty Replacement)

Service Provider Name: _____ Telephone: _____

Address: _____

City, State/Province: _____ Zip/Postal Code: _____

CONSUMER INFORMATION

Consumer Name: _____ Telephone: _____

Address: _____

City, State/Province: _____ Zip/Postal Code: _____

Consumer Signature: _____

Vehicle Information

YEAR _____ MAKE (Ex: Chevrolet) _____ MODEL (Ex: Tahoe) _____

INSTRUCTIONS TO SERVICE PROVIDER/RETAILER:

Complete all sections of this form. Attach the required supporting documents to the DRiV Warranty Claim Form and return to the supplier for credit.

- Dated copy of Consumer's Bill of Sale for original purchase (Receipt or Invoice)
- Part number barcode (end flap or sticker)

Please Print Legibly

PART NUMBER INFORMATION

ORIGINAL PART#

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REPLACEMENT PART#

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QUANTITY

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DEFECT CODE*

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ORIGINAL DATE OF PURCHASE (MM/DD/YY)

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REPLACEMENT DATE OF PURCHASE

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ORIGINAL PART#

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REPLACEMENT PART#

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QUANTITY

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DEFECT CODE*

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ORIGINAL DATE OF PURCHASE (MM/DD/YY)

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REPLACEMENT DATE OF PURCHASE

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*PRODUCT DEFECT KEY

If code '50=Other' is used, please provide detailed description in lined area on right.

01 = Leaking

03 = Noisy

07 = Binder-RC

08 = No Gas-RC

09 = Fit

12 = Air Leak

13 = Ride-RC

16 = Broken Unit

19 = Loose Internals-(Baffles)

20 = Roving Blow Out

21 = Locked Up

22 = Sensor Failure

50 = Other

The personal data that you provide in connection with this program will be used for purposes of processing your warranty claim form. Your data may be shared with Tenneco's business partners (such as retailers or service providers) who are assisting with the program and may contact you in connection with your warranty claim. However, our business partners are not permitted to use your data for any other purpose and are required to uphold an equivalent level of protection for your data as that provided by DRiV. Residents of Canada, please be advised that your data may be transferred out of Canada and stored on servers located in or accessible by individuals in the U.S. or elsewhere. Although those other countries may not have data protection laws that require the same level of protection for your data as Canada, DRiV has taken steps to ensure an adequate level of protection for your data irrespective of where it is located. For additional information about DRiV's data protection practices, please review our privacy policy at www.driv.com or contact us at 734-384-7898 / privacy@driv.com.